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| Name of discipline |  Health communication basics |
| Type | Compulsory | Credits | 3 |
| Academic year | I | Semester | II |
| Number of hours | Course | 15 | Practice/laboratory work |  |
| Seminar | 30 | Self-training | 45 |
| Component | General, Socio-human orientation |
| Course holder | Ludmila Rubanovici |
| Location  | Block nr. 4, bd. Ştefan cel Mare şi Sfânt, 194B, floor 3. |
| Conditionings and prerequisites of: | Program: essential knowledge in the field of communication applied in medical practice to make more efficient the individual implications and quality of the medical act, as well changing the behavior with risk to health, as well knowledge of the language of instruction. |
| Competences: digital knowledge (use of internet, processing of documents, electronic tables and presentations, use of graphic programs), ability to communicate and work in a team, qualities – tolerance, empathy, autonomy. |
| Mission of the discipline | The goal of this study program is to present to physicians knowledge and communication techniques accompanied by professional moral support, as wellas the acquisition of skills to understand the specific conditions in which the medical communication act takes place, to ensure the communication in changing the behavior of those involved in medical relations. |
| Overview of the topics | Communication: definitions and functions. Communication in medicine. Languages of communication in medical context. Metacommunication and cultural differences. Barriers and cleavages in medical communication. Conflict – an essential constituent element of communication. Intercultural communication and its presence in medical activity. Communication in changing health risk behavior. |
| Outcomes  | * to distinguish the components of an efficient communication act;
* to keep in communication the emotional and moral balance in difficult professional situations;
* to take constructive decisions in conflict situations either with patients or with colleagues;
* to perfect the techniques and strategies, types and models of communication in the professional activity an in daily life.
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| Clinical skills | * intra- and interorganizational communication techniques, in order to optimally integrate in the medical team;
* skills to decipher and apply metacommunication in medical practice;
* specific techniques for overcoming barriers in communication;
* the elements of efficient communication in the doctor-patient relationship;
* strategies for resolving conflicts at interpersonal, personal and social level;
* medical conflict management in terms of communication;
* knowledge to organize or reorganize one’s own style of communication in medicine;
* knowledge and skills to detect sources of conflict in medical practice;
* skills to overcome communication barriers in medicine
* the theory of intercultural communication in dialogue with patients from different ethnicities;
* to integrate communication strategies and techniques in changing health risk behavior.
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| Evaluation form | Exam |